

## B-Line Paratransit

The schedules and maps in this brochure are for the regular fixed route bus system. B-Line also provides Americans with Disabilities Act (ADA) complementary Paratransit service. ADA Paratransit is a service for persons that have impairments that prevent them from using the fixed route system. To be eligible for B-Line Paratransit, riders must complete a Paratransit application. Additional premium service is available to non-ADA-qualified individuals, including seniors 65 years of age or older.

The B-Line ADA Paratransit service area generally follows a corridor three-quarters of a mile from the fixed route service. Service on B-Line Paratransit generally operates during the same times as the fixed route services within each service area.

B-Line ADA Paratransit is \$2.00 for a one-way trip. Ten Ride Ticket Booklets are available for \$20.00. Twenty Ride Passes are \$40.00. Premium service is available for an additional fee.

For more information, pick up the B-Line Paratransit Passenger Guide or go to [www.BLineTransit.com](http://www.BLineTransit.com).

## Contact Us

For questions about schedules, routes or lost & found call:

**342-0221 (in Chico/Paradise)**

or

**toll free 1-800-822-8145**

Customer Service hours are:

Monday-Friday 6 a.m.-10 p.m. Saturday/Sunday 8 a.m.-6 p.m.

You can also visit us on-line for schedules, detailed route maps, bus stop locations and more information about B-Line fixed route and paratransit service:

**[www.BLineTransit.com](http://www.BLineTransit.com)**

For administrative questions contact **Butte County Association of Governments at 530-879-2468.**

**B-Line**  
**Butte Regional Transit**

2580 Sierra Sunrise Terrace, Suite 100, Chico, CA 95928

# B-Line

## Butte Regional Transit

## Schedules & System Maps



## Local and Regional Service for:

Chico • Oroville • Paradise • Gridley  
Biggs • Thermalito • Magalia • Palermo

Effective  
November 5, 2006

**[www.BLineTransit.com](http://www.BLineTransit.com)**

## B-Line: Butte Regional Transit

Welcome to B-Line, Butte County's regional public transit system! B-Line is the consolidation of CATS in Chico, OATS in Oroville, BCT in the county. You can use B-Line fixed routes to travel locally in Chico, Oroville and Paradise, or to travel between communities throughout Butte County. With a simplified fare and transfer policy, using transit in Butte County is easier than ever.



Here are just a few of the benefits of a regional transit system:

**Improved routing** regionally between Oroville and Chico and between Paradise and Chico & extensive local routing within Chico, Paradise and Oroville.

**Fast, free, convenient connections** between local and regional routes.

**Fares and transit passes that make sense** B-Line offers one unified system with simplified fares and transfers throughout Butte County.

**High quality of service** With one unified system we can serve you better with countywide customer service.

## Approximate Route Frequencies (in minutes)

Bus Routes	Name	Peak *	Midday**	Saturday	Sunday	Schedule on Page #
1	Esplanade/Lassen	30	60	60	-	4
2	Mangrove	30	60	60	-	4
3	Nord/East	30	60	60	-	5
4	First/East	30	60	60	-	5
5	East 8th St.	30	30	60	-	6
6	Whitman/Park	30	30	60	-	7
7	Bruce/Manzanita	60	60	60	-	8
8	Nord	30	30	-	-	9
9	Warner/Oak	30	30	-	-	9
10	Esplanade	60	60	60	-	8
20	Chico - Oroville	60	120	120	120	12
24	Thermalito	5 trips / day	-	-	-	16
25	Oro Dam	60	60	-	-	16
26	Olive Highway	120	-	-	-	16
27	South Oroville	120	120	-	-	16
30	Oroville - Biggs	3 trips / day	-	120	-	13
31	Paradise - Oroville	1 morning / 1 evening trip	-	-	-	13
40	Paradise - Chico	60/120	120	120	120	14
41	Paradise Pines - Chico	120	120	-	-	15
46	Feather River Hospital	3 trips / day	-	-	-	14



Transit Center

\* 6:00 AM - 9:00 AM and 3:30 PM - 6:00 PM

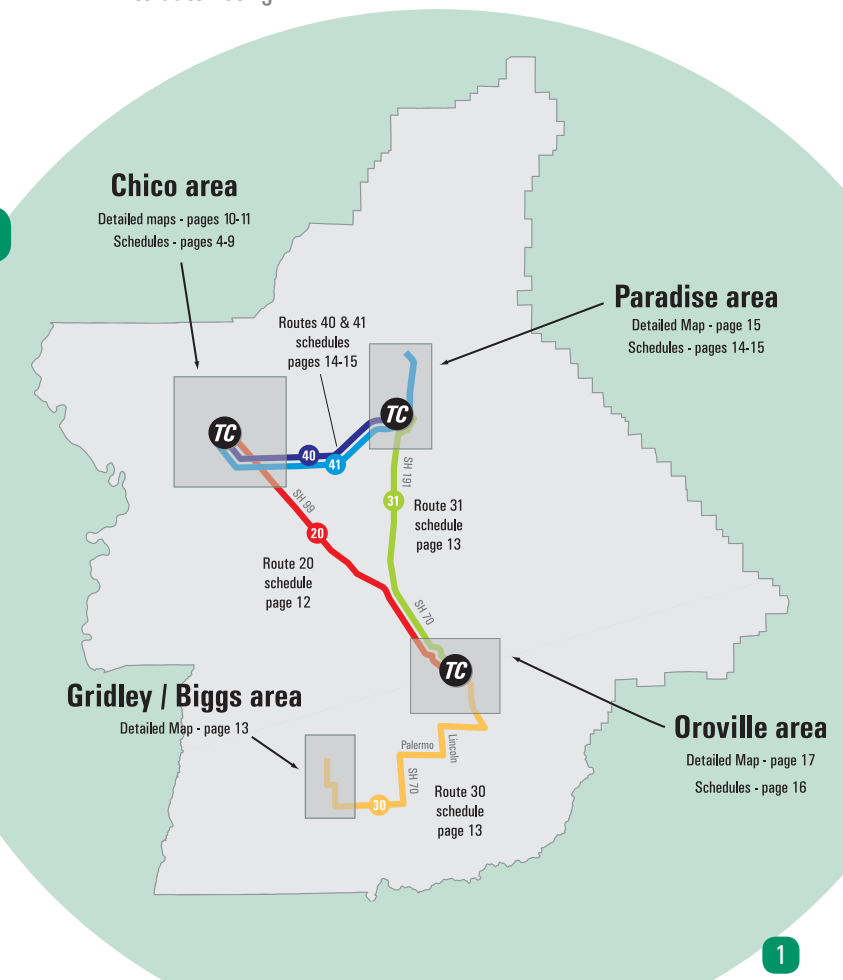
\*\* 9:00 AM - 3:30 PM

## Changes to Serve You Better

To make B-Line as efficient as possible, we continually monitor our routes and review comments received from our passengers, and whenever possible implement changes to improve the service. B-Line began service in July 2005. In March 2006 changes were made to the regional routes, as well as the local routes in Oroville and Paradise. Now, in November 2006, some changes are being made to the local Chico routes to help the system stay on its time schedule, making it more reliable for our customers.

These changes include minor timing adjustments on several routes and redesigning the northern portion of Routes 2 and 7. Saturday service on Route 1 will now begin an hour earlier. In addition, Saturday service is now available on Route 41 in the Paradise Pines area.

Please discard any old system schedules and refer to this one, dated November 5, 2006, to make sure you have the most up to date listing.



## Hours / Days of Operation

B-Line operates seven days a week. Some routes do not operate every day. Check the timetable of the individual route for exact days and hours of operation. Service is not provided on New Year's Day, Memorial Day, Independence Day (July 4), Labor Day, Thanksgiving and Christmas.

## Fares

	Local Service	Regional Service
	<b>L</b>	<b>R</b>
<b>Cash</b>		
Regular	\$ 1.00	\$ 1.25
Discount *	\$ 0.50	\$ 0.60
Student (6-18)	\$ 0.75	\$ 1.00
Child (under 6)	2 free **	2 free **
<b>10-Ride Booklets</b>		
Regular	\$ 9.00	\$ 11.00
Discount *	\$ 4.50	\$ 5.00
Student (6-18)	\$ 6.50	\$ 8.50
<b>20-Ride Passes</b>		
Regular	\$ 18.00	\$ 22.00
Discount *	\$ 9.00	\$ 10.00
Student (6-18)	\$ 13.00	\$ 17.00
<b>Monthly Passes</b>		
Regular	\$ 30.00	\$ 37.50
Discount *	\$ 15.00	\$ 18.00
Student (6-18)	\$ 20.00	\$ 25.00

\* Discount fares apply to seniors (65 or older with proof of age), disabled and those with a valid medicare card.

\*\* Two children ride free with each paying adult.

## How to Read the Schedule

Routes on the maps are color-coded to match the schedule information. Each route schedule shows selected time points listed from left to right. Sometimes, a bus continues service as another route, which is listed at the right side of the schedule.

Read across the schedule from your boarding time to find the time the bus will arrive at your destination. **Although only a few selected time points are listed for each route, the bus will pick up or drop off passengers at any bus stop along the route (a complete list of stops is available on our web site).** You can estimate the time the bus will be at your stop by looking at the nearest time points. Be sure to arrive at the bus stop a few minutes early.

## Transfers



Sometimes you may need to use more than one bus to get to your destination. Transfers allow you to complete a continuous one-way trip. **If you need a transfer, you must**

**ask the driver for one when you first board the bus and pay your fare.** Transfers will not be issued to deboarding passengers. When you board the second bus, show the transfer to that driver. Regional transfers are valid for 2 hours from the time issued. Local transfers are valid for 1 hour.

### Transfer Options

- Present a Local or Regional transfer on a local route.
- Present a Regional transfer on a regional route.
- Using a Local transfer on a regional route requires an additional \$0.25 fare (\$0.10 for discount).

### Transfer Rules

- **Transfers will only be issued at the time the fare is paid.**
- A transfer cannot be reused on the same route where it was issued.
- A transfer can only be used by the person to whom it was issued.
- Transfers are void if improperly used, altered or mutilated.

## Fares and Transfer Chart

Travel From ↓	Travel To →			
	Chico	Paradise	Oroville / Palermo	Gridley / Biggs
Chico	<b>L</b>	<b>R</b>	<b>R</b>	<b>R</b>
Paradise	<b>R</b>	<b>L</b>	<b>R</b>	<b>R</b>
Oroville / Palermo	<b>R</b>	<b>R</b>	<b>L</b>	<b>R</b>
Gridley / Biggs	<b>R</b>	<b>R</b>	<b>R</b>	<b>L</b>

**R** **Regional Fare (cash, pass or ticket), Regional transfer or Local transfer plus \$0.25 (\$0.10 discount).**

- Free Regional transfer good for two hours on all B-Line routes to complete a one-way trip.

**L** **Local Fare (cash, pass or ticket), Regional ticket or pass, Local or Regional transfer.**

- Free Local transfer good for one hour or two hours if upgraded for Regional travel.

## Boarding the Bus

As the bus approaches the bus stop, stand near the bus stop sign and make sure the driver can see you. Stay out of the street at all times.

Some bus stops are served by more than one route. Check the route number on the destination sign above the windshield or ask the driver if you are unsure.



Have exact fare, a pass or transfer ready when you board the bus. **The driver cannot provide change if you pay more than the posted fare.** If you will need a transfer to complete your trip, let the driver know when you board the bus. If you are paying for multiple passengers, please let the driver know before inserting your cash fare.

## Exiting the Bus

When you see the bus nearing your destination or transfer point, signal to the driver you want to get off. Please give enough notice so the driver can make a smooth stop. Depending on the type of bus, press the yellow strip, push the yellow button or pull the cord above the window. The driver will stop at the next bus stop. If you are not familiar with the area, ask the driver to let you know when the bus is nearing your destination.

## Flag Stops

For most B-Line routes, passengers must get on or off the bus at designated bus stops, marked by bus stop signs. Flag stop areas are sections of some bus routes where passengers may board at any safe location, whether or not a bus stop sign is posted. Within a flag stop area, it is necessary to "flag" the approaching bus that you wish to board. Routes that have flag stop areas are 24, 25, 26, 27, 30, 41 and 46. See the Oroville and Paradise route maps for more detail.

To "flag" a bus, stand at a safe location on the roadside where the driver can see you. Wave to the approaching bus so the driver knows you wish to board. If it is safe to do so, the driver will stop to let you on. To get off the bus at a flag stop, advise the driver well in advance so he or she can choose a safe location to stop.

## Rider Rules of Conduct

Rules ensure safety and comfort for all passengers and the driver. We ask that riders observe the following **Rules of Conduct** while on the bus:

- No eating, drinking or smoking on board.
- No standing in front of the "standee line" while bus is in motion.
- No unnecessary conversation with the driver.
- No abusive, threatening or obscene language or actions.
- No radios or other sound-generating equipment may be used without headphones aboard the vehicles.
- No hazardous materials or weapons of any kind shall be brought on board.
- No animals, except properly documented service animals, shall be allowed on board, unless in a secured cage.
- No signs or other materials may be placed on the bus except by transit management.
- No marking, etching, cutting or damaging the bus in any way.
- No obstructions are allowed in the aisle. Strollers must be closed while in transport.
- No illegal activity of any kind will be tolerated while on board the bus.

Depending on the severity of the violation, the following penalties will be enforced for riders who violate any of the Rider Rules of Conduct:

- One (1) violation will result in a verbal warning.
- Two (2) violations will result in a written warning.
- Three (3) or more violations will result in suspension of service for a minimum of 30 days.

**Note:** Riders who engage in physical abuse or cause physical injury to another rider or driver may be subject to immediate and permanent suspension and possible criminal prosecution.

An appeals process allows riders the opportunity to appeal warnings or suspensions for violations of the Rider Rules of Conduct. Appeals must be made in writing within 30 days (2580 Sierra Sunrise Terrace, Suite 100, Chico, CA 95928). For more information, please call 879-2468.

## Ticket/Pass Sale Locations

You can purchase B-Line tickets and passes at:

- **Chico City Finance Office**, 411 Main Street, Chico
- **Paradise Town Hall**, 5555 Skyway, Paradise
- **Oroville City Hall**, 1735 Montgomery, Oroville
- **Butte County Public Works**, 7 County Center Drive, Oroville

For **bulk ticket sales**, please contact the B-Line administrative office at 879-2468.

## Bicycles

Bike racks are located on the front of most B-Line buses (on a few vehicles, the rack is located on the back). Racks are available on a first-come, first-served basis. Riders are responsible for loading and unloading bicycles. Drivers cannot assist with the loading or unloading of bikes.

Please tell the driver before you load your bike. When you get off the bus, ask the driver to wait while you remove your bike from the rack. After you have removed the bike, wave to the driver to indicate it is safe to drive away.

Passengers use the bike racks at their own risk. B-Line assumes no responsibility for damage or loss to the bicycle or any items thereon.

## Other Transit Providers

Other transit systems operating in Butte County include:

- **The Gridley Golden Feather Flyer** is the Paratransit service for the Gridley area, (530) 370-1945.
- **Glenn Ride** offers service between Butte County and Glenn County. Glenn Ride bus stop locations are in Chico, (888) 800-7433.
- **Plumas Transit System** offers round-trip service between Quincy and Chico every Wednesday, (530) 283-2538.
- **Greyhound Bus Lines** provides daily service to and from Oroville and Chico, (800) 231-2222.

## Disabled and Elderly Services

All B-Line vehicles are fully equipped with wheelchair\* lifts and a wheelchair securement area with space for two wheelchairs. The bus operator will provide assistance with normal boarding or exiting, wheelchair securement, and operation of the lift. Any additional assistance would require the use of a Personal Care Attendant (PCA). A PCA can accompany a disabled passenger at no additional charge.



B-Line drivers are required to secure all wheelchairs before the bus can leave the stop. For safety reasons, B-Line recommends that you use your own seat belt to secure yourself in your wheelchair.

Most B-Line buses kneel by lowering the front steps for easier boarding by passengers with mobility limitations. Please let the operator know if you need to use the bus kneeling feature upon boarding or exiting.

*\*Wheelchair means a 3 or 4 wheeled mobility aid that does not exceed 30 inches in width and 48 inches in length and does not weigh more than 600 pounds when occupied.*

## Rider Tip:

**If you are sitting in one of the front seats, please be prepared to give up your seat as a courtesy to seniors and persons with disabilities.**

## Lost and Found

Check for lost and found items with Customer Service at 342-0221 (in Chico or Paradise) or 1-800-822-8145.

## Popular Transfer & Connection Points

The three transit centers in Chico, Paradise and Oroville are designed to make transfers between routes quick and easy. In looking at the B-Line schedule you should notice that almost every route that goes to the transit center is timed to meet up with other buses.



In addition, many routes have well-timed connections away from the transit centers. Listed here are descriptions of some of the more useful connection points. There are many other transfer points, but these are some of the most common. (In the descriptions below, TC = Transit Center)

**If the route you are planning to transfer to has a tight time connection, be sure to let your driver know you are planning to transfer, so the other bus can watch for you. Since the whole system runs on timed transfers and connection points, in general, the driver can not wait more than three minutes for a transfer from a bus that is running behind schedule.**

### To get to the Chico Mall from Paradise

Take route Westbound 40 or 41, exit at Skyway & Forest and pick up Southbound route 7 to the Mall. (On weekends route 40 goes directly by the Chico Mall).

### To get to Paradise from the Chico Mall

Take Northbound route 7 to Skyway & Zanella, then transfer to Eastbound route 40 or 41.

### To get between Chico and Oroville

All runs on route 20 are timed to meet with the local routes in both Chico and Oroville at each TC. To get to Chico from Thermalito, take Northbound route 24 and transfer to Northbound route 20 at Butte County Public Works.

### To get to Oroville from Paradise Pines

Take the first Westbound route 41 to Skyway & Wagstaff, transfer to Southbound route 31. (This connection point also works for the Butte College bus).

### To get to Paradise Pines from Oroville

Take Northbound route 31 to Skyway & Wagstaff, transfer to Eastbound route 41.

### To get to Clark Road from Paradise Pines

Take route Westbound 41 to the Paradise TC and transfer to the Eastbound route 40. (You can also transfer at Skyway & Wagstaff, but it will be the same bus that you would catch at the TC).

### To get to Paradise Pines from Clark Road

Take Westbound route 40 to the Paradise TC and transfer to Eastbound route 41.

### To get to Paradise & Chico from Paradise Pines on Saturday

Take the a.m. route 41 from Magalia and transfer to route 40 at Skyway & Wagstaff. This run is timed to allow taking route 40 to either Clark Road, or to Chico. In the p.m. take route 40 back to Skyway & Wagstaff, then transfer to route 41.

### To get to Pleasant Valley High School from Lassen Avenue

Take Northbound route 1 (which becomes route 2), transfer to Southbound route 4 at the North Valley Plaza.

### To get to/from Chico Community Employment Center & Work Training Center to/from Oroville

On route 20 there is one direct a.m. (to Chico) and one direct p.m. (to Oroville) run that deviate by the CEC & WTC. Otherwise transfer to/from route 20 at the Chico TC via routes 6 or 40.

### To get from South Oroville to Gridley

Take route 27, ask driver to deviate to Lower Wyandotte & Las Plumas, transfer to Southbound route 30.

### To get between Gridley and Oroville Wal-Mart on Saturday

Take Northbound route 30, transfer to Southbound route 20 at the Oroville TC. For return trip, catch Northbound route 20 at Feather River & Oro Dam Blvd, transfer to Southbound route 30 at TC.

