



ITEM # 2

Butte County Association of Governments
Social Services Transportation Advisory Council (SSTAC)
Draft Summary Meeting Minutes

Monday, January 9, 2023, at 11:00 a.m.

MEMBERS PRESENT

W. Jay Coughlin	Butte County DESS
Mary Neumann	Passages
Ron Ullman	Citizen-Oroville
Michael Harding	We Care A Lot Foundation/FNRC
Tara Sullivan Hames	Butte 211
David Wilkinson	Citizen-Chico

MEMBERS ABSENT

Marta De Los Santos	Mains'l Services Inc.
Linda Cartier	Citizen-Chico
Debra Connors	Citizen-Chico
Kristy Malloy	Paradise Medical Group
Jeannie Schroeder	Mains'l Services Inc.
Talmadge House	Disability Action Center

STAFF PRESENT

Cheryl Massae	Human Resources Manager
Amy White	Assistant Planner
Andy Newsum	Deputy Director

OTHERS PRESENT

Dianne Wilkinson	Citizen-Chico
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The following minutes are a summary of the SSTAC meeting.

The Social Services Transportation Advisory Council (SSTAC) of the Butte County Association of Governments (BCAG) was held in person and via Zoom on May 2, 2022. Staff listed were present at the BCAG office at 326 Huss Drive, Suite 150 in Chico, California. The meeting commenced at 11:05 a.m. after dealing with some technical difficulties. The meeting was recorded, and the recording made available to the public via YouTube.

Item #1 – Introductions

The meeting started off with each person present stating their name and agency, if any, they are affiliated with. All attendees logged in to the meeting via Zoom.

Item #2 – SSTAC Minutes – Minutes from May 2, 2022

No comments were received. On motion by Councilmember Coughlin, seconded by Councilmember Neumann, the Minutes were unanimously approved.

Item #3 – Unmet Transit Needs Assessment and Findings for FY 2022/23

Staff explained the Unmet Transit Needs annual process and stated that public comments are taken throughout the year. The annual public UTN hearing took place prior to the regular BCAG Board Meeting on December 9, 2022. Although there are unmet transit needs, there were no unmet transit needs that were found under the definition to be reasonable to meet. Therefore, no findings were made.

Staff clarified that the findings and action of the SSTAC at this meeting would be presented along with the a resolution of findings at the next available BCAG Board meeting either in January or February if the January meeting is cancelled. There were no additional comments or questions brought up by the council specifically about the UTN report or findings.

Motion to approve was initiated by Andy Newsum, additionally motioned by Councilmember Coughlin and seconded by Councilmember Sullivan-Hames. The Unmet Transit Needs Assessment and Findings for FY 2023/24 were unanimously approved by verbal vote.

Item #4 – Other Items for Discussion

Non-Emergency Medical Transportation (NEMT) Study Update

During the end of the Item #3 discussion, Deputy Director Andy Newsum provided details about the status of the NEMT study. Councilmember Neumann offered that the council continues to avail itself of any assistance BCAG staff might need as the study is worked through and as expanded service options are brought into action. They are very excited for various agency clients to have access to these services. Staff advised that currently they are focused on technology developments and internal procedures that would need to be updated for NEMT.

Route Optimization Study Update

Staff updated the Council on the routing study that's currently underway. Work is continuing with the consulting team regarding alternatives. There are no expected changes in paratransit services even if there are changes made to the current fixed routes. There will be changes to the Oroville fixed routes.

Other Items

Staff shared about the switch to PlanMyRide from DoubleMap (DM) for online tracking and schedules and that DM is no longer functioning. Staff talked about Token Transit app and portals and Councilmember Sullivan-Hames requested to have our staff train Butte 211 staff on Token Transit services so they can better help their clients and contacts. Staff reminded them that social media posts and announcements on the agency website are the quickest

ways we get important information out to passengers and to please encourage their clients to follow us on those if they are able.

The meeting was adjourned at 11:32 a.m.